

# VIVA INTERNATIONAL GROUP

## LIMITED WARRANTY FOR PERFORMANCE EYEWEAR

All of Licensee's Licensed Articles sold to Licensor for sale via the Platform, except Licensed Articles designated as "SPECIAL PURCHASE" OR "FINAL SALE MERCHANDISE", shall be (1) new, (2) safe for consumer use, and (3) free from defects in materials and/or workmanship. This Warranty shall apply to such Licensed Articles for two (2) years from date of invoice to Licensor. **ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE IS EXPRESSLY DISCLAIMED by Viva Optique, Inc., the Harley-Davidson Motor Company, Inc., and Harley-Davidson Dealers.**

Damages from normal wear and tear or abuse will not be accepted. If you do not have a receipt or if it is not a manufacturer's defect, the eyewear can be repaired for a fee.

Viva will repair scratched lenses and replace temples for a nominal fee, approximately USD \$20.00 (shipping included).

To submit a warranty claim, you can contact the Viva International Group Customer Service department;

**Mail:** Send repairable merchandise, a copy of the receipt (if applicable), and customer name, return address and phone number to the address listed below.

**Telephone / Email:** When calling or emailing Customer Service, please provide your name and phone number as well as a brief description of the problem. A customer service representative will get back to you within five (5) business days.

### North America contact:

Mail: VIVA INTERNATIONAL GROUP  
( Attn: Consumer Warranty )  
3140 ROUTE 22 WEST  
SOMERVILLE, NJ 08876

Telephone: Toll Free (800) 633-8482  
Direct (908) 947-9300

Email: [customerservice@vivagroup.com](mailto:customerservice@vivagroup.com)